

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
MARCH 2020**

Madison County Road Department

Reporting Dates 03/02/20 through 03/28/20

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
30030	01/23/20 03/18/20 03/23/20	Request Schedule Closed	Durations 55.0 S-to-C 60.0 O-to-C	Grading Medium Priority Needs grading	Brown, Shirley Road Maintenance	Parson, Ashley Ratliff Road Ratliff Rd District 4
30037	01/31/20 03/17/20 03/23/20	Request Schedule Closed	Durations 46.0 S-to-C 52.0 O-to-C	Pot Holes Medium Priority Log trucks has left big holes in the road	Brown, Shirley Road Maintenance	Webb, Dianna Russum Rd Russum Rd District 4
30076	02/07/20 03/06/20 03/23/20	Request Schedule Closed	Durations 28.0 S-to-C 45.0 O-to-C	Pot Holes Medium Priority John Day Rd and Pat Lockett Rd, need cross drain repair	Brown, Shirley Road Maintenance	Griffin, Paul Madison co John Day Rd District 5
30094	02/11/20 03/02/20 03/19/20	Request Schedule Closed	Durations 20.0 S-to-C 37.0 O-to-C	Trash Related Medium Priority Roads need detailing [Yandell Rd, Twin Harbor, Rice Rd, Dave Brown, North Old Cannon Rd, and Clarkdell Rd]	Brown, Shirley Road Maintenance	Bacon Yandell Rd Yandell Rd District 1
30117	02/14/20 03/16/20 03/23/20	Request Schedule Closed	Durations 31.0 S-to-C 38.0 O-to-C	Grading Medium Priority Needs grading	Brown, Shirley Road Maintenance	Unknown 352 Nichols Rd Nichols Rd District 4
30118	02/14/20 03/17/20 03/23/20	Request Schedule Closed	Durations 32.0 S-to-C 38.0 O-to-C	Grading Medium Priority Needs road grading	Brown, Shirley Road Maintenance	Mike Branscomb Rd Branscomb Rd District 5
30119	02/14/20 03/19/20 03/17/20	Request Schedule Closed	Durations 34.0 S-to-C 32.0 O-to-C	Pot Holes Medium Priority Pothole near sidewalk and mailbox	Brown, Shirley Road Maintenance	Goss, Kelvin 100 Dogwood Hollow Dogwood Hollow District 3

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30124	02/18/20 03/18/20 02/24/20	Request Schedule Closed	Durations 29.0 S-to-C 6.0 O-to-C	Culvert Clean Out Medium Priority Cilvert stopped up	Brown, Shirley Road Maintenance	Morrison, Nelson Yandell Rd Yandell Rd	Yandell Rd District 1
30132	02/18/20 03/04/20 03/23/20	Request Schedule Closed	Durations 15.0 S-to-C 34.0 O-to-C	Dig Out Medium Priority Pot hole	Brown, Shirley Road Maintenance	Unknown Gunter Rd	Gunter Rd District 5
30143	02/18/20 03/18/20 03/23/20	Request Schedule Closed	Durations 29.0 S-to-C 34.0 O-to-C	Pot Holes Medium Priority Needs potholes repaired on the south end of McMillon near Stribling Rd	Brown, Shirley Road Maintenance	Hendricks, Lamar McMillon Road	Mcmillon Rd District 3
30147	02/19/20 03/19/20 03/23/20	Request Schedule Closed	Durations 29.0 S-to-C 33.0 O-to-C	Pot Holes Medium Priority Pothole near Bear Creek and a near shopping center	Brown, Shirley Road Maintenance	Julie Distribution Dr	Distribution Dr District 3
30153	02/19/20 03/19/20 03/23/20	Request Schedule Closed	Durations 29.0 S-to-C 33.0 O-to-C	Gravel Medium Priority Needs gravel where garbage truck turns around. Said his ditch is eroding because of it. He wants to meet with someone to see what c.	Brown, Shirley Road Maintenance	Waters, Rob Grown Williams Rd	Grown Williams Rd District 5
30154	02/20/20 03/12/20 03/23/20	Request Schedule Closed	Durations 21.0 S-to-C 32.0 O-to-C	Pot Holes Medium Priority Bad pot holes on Gluckstadt Rd, and Calhoun Pkwy	Brown, Shirley Road Maintenance	Sheriff, Dept Gluckstadt Rd	Gluckstadt Rd District 3
30156	02/20/20 03/02/20 03/18/20	Request Schedule Closed	Durations 11.0 S-to-C 27.0 O-to-C	Pot Holes Medium Priority Bad pot holes on Yandell Rd, Harvey Crossing, and Hampton Hills	Brown, Shirley Road Maintenance	Unknown Yandell Rd	Yandell Rd District 1

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30163	02/21/20 03/05/20 03/23/20	Request Schedule Closed	Durations 13.0 S-to-C 31.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Butler, Bo Childress Ln Childress Ln District 4
30170	02/24/20 03/13/20 03/23/20	Request Schedule Closed	Durations 18.0 S-to-C 28.0 O-to-C	Gravel Medium Priority Needs gravel on driveway	Brown, Shirley Road Maintenance	Brunt, Billy Rocky Hill Rd Rocky Hill Rd District 5
30177	02/25/20 03/13/20 03/24/20	Request Schedule Closed	Durations 17.0 S-to-C 28.0 O-to-C	Gravel Medium Priority Big hole in road on gravel end 3/4 of the way down.	Brown, Shirley Road Maintenance	McIntyre, John Heindl Road Heindl Road District 4
30184	02/26/20 03/02/20 03/19/20	Request Schedule Closed	Durations 5.0 S-to-C 22.0 O-to-C	Trash Related Medium Priority Roads need detailing on [Old Rice Rd, North Old Canton, Pearl River Church, Dave Brown, Clarkdell, and Yandell Rd]	Brown, Shirley Road Maintenance	Jones, Shelia District 1 Old Rice Rd District 1
30188	02/27/20 03/11/20 03/23/20	Request Schedule Closed	Durations 13.0 S-to-C 25.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Jobe, Lewis Riley Williams Rd Riley Williams Rd District 5
30193	02/28/20 03/25/20 03/26/20	Request Schedule Closed	Durations 26.0 S-to-C 27.0 O-to-C	Pot Holes Medium Priority Pot hole that needs attention in front of this address on the road	Brown, Shirley Road Maintenance	Russ, Yvette and Roy 1006 Gluckstadt Rd 1006 Gluckstadt Rd Gluckstadt Rd District 3
30198	02/28/20 03/06/20 03/26/20	Request Schedule Closed	Durations 7.0 S-to-C 27.0 O-to-C	Pot Holes Medium Priority Need road repaired	Brown, Shirley Road Maintenance	Unknown 304 Purvis Rd 304 Purvis Rd Purvis Rd District 4

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30204	02/28/20 03/04/20 03/17/20	Request Schedule Closed	Durations 5.0 S-to-C 18.0 O-to-C	Pot Holes Medium Priority Road Maintenance Needs potholes filled on street.	Brown, Shirley Road Maintenance	Paul, David Hampton Hills Blvd Hampton Hills Blvd District 4
30208	02/28/20 03/02/20 03/02/20	Request Schedule Closed	Durations 3.0 S-to-C 3.0 O-to-C	Grading Medium Priority Road Maintenance Road needs grading	Brown, Shirley Road Maintenance	Maye, Nikita Bracey Rd Bracey Rd District 4
30241	03/03/20 03/11/20 03/24/20	Request Schedule Closed	Durations 8.0 S-to-C 21.0 O-to-C	Pot Holes Medium Priority Road Maintenance Bad pot holes	Brown, Shirley Road Maintenance	Washington Joe Hall Rd Joe Hall Rd District 4
30245	03/03/20 03/05/20 03/23/20	Request Schedule Closed	Durations 2.0 S-to-C 20.0 O-to-C	Culvert Clean Out Medium Priority Road Maintenance Culvert is stopped up on the entrance close to Bear Creek	Brown, Shirley Road Maintenance	Moak, Jeanne N Old Canton Rd N Old Canton Rd District 1
30266	03/05/20 03/06/20 03/23/20	Request Schedule Closed	Durations 1.0 S-to-C 18.0 O-to-C	Drainage Medium Priority Road Maintenance The ditches recently cut on both sides of McMillion Rd is directing water into a drain behind my house.The pipe that connects to the s	Brown, Shirley Road Maintenance	Quinn, David 76 Brisco Dr 76 Brisco Dr District 3
30269	03/05/20 03/06/20 03/12/20	Request Schedule Closed	Durations 1.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Road Maintenance Needs pothole repaired at the intersection of Kirkwood Dr and Powell Rd and concrete wearing away near stop sign	Brown, Shirley Road Maintenance	Baker, Daphne Kirkwood Dr Kirkwood Dr District 3
30271	03/05/20 03/06/20 03/10/20	Request Schedule Closed	Durations 1.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority Road Maintenance Needs potholes repaired	Brown, Shirley Road Maintenance	Amanda West Side Ln West Side Ln District 1

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30276	03/06/20 03/09/20 03/12/20	Request Schedule Closed	Durations 3.0 S-to-C 6.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Jones Gus Green Rd Gus Green Rd District 3
30278	03/06/20 03/18/20 03/23/20	Request Schedule Closed	Durations 12.0 S-to-C 17.0 O-to-C	Gravel Medium Priority Gravel end needs gravel and log trucks are causing damage	Brown, Shirley Road Maintenance	Kelvin Mullinville Rd Rocky Hill Rd District 5
30332	03/09/20 03/12/20 03/18/20	Request Schedule Closed	Durations 3.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority Pot holes	Brown, Shirley Road Maintenance	Unknown Yandell Rd Yandell Rd District 1
30350	03/09/20 03/10/20 03/18/20	Request Schedule Closed	Durations 1.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority Request to have the pot holes filled on Potluck Rd	Brown, Shirley Road Maintenance	Johnson, Shiqwonda 811 Old Hwy 16 Potluck Rd District 5
30353	03/09/20 03/09/20 03/19/20	Request Schedule Closed	Durations S-to-C 10.0 O-to-C	Trash Related Medium Priority Need roads detailed [Old Rice Rd, Dave Brown Rd]	Brown, Shirley Road Maintenance	Jones Old Rice Rd Old Rice Rd District 1
30363	03/10/20 03/12/20 03/23/20	Request Schedule Closed	Durations 2.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Deer Creek and Deer Creek Cv in Delvin Springs Sub need potholes repairs.	Brown, Shirley Road Maintenance	Walker, Terry 100 Deer Creek Dr Devlin Dr District 3
30385	03/10/20 03/12/20 03/23/20	Request Schedule Closed	Durations 2.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Bad pot holes on Gus Green, and Lake Mannsdale Dr	Brown, Shirley Road Maintenance	Damon, John Gus Green Rd Gus Green Rd District 3

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30391	03/10/20 03/12/20 03/18/20	Request Schedule Closed	Durations 2.0 S-to-C 8.0 O-to-C	Pot Holes Medium Priority Pothole repair	Brown, Shirley Road Maintenance Griffin, Paul Brown Cir	Brown Cir District 5
30411	03/11/20 03/13/20 03/18/20	Request Schedule Closed	Durations 2.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Pothole Repair	Brown, Shirley Road Maintenance Brown, Johnny 906 Rocky Hill Rd	Rocky Hill Rd District 5
30435	03/13/20 03/20/20 03/26/20	Request Schedule Closed	Durations 7.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Needs asphalt repair at the intersection of Allard Rd and Woodlea Rd	Brown, Shirley Road Maintenance Grogan, Fred Woodlea Rd	Allard Rd District 3
30440	03/13/20 03/16/20 03/18/20	Request Schedule Closed	Durations 3.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority Big potholes in road just before Highlands gate	Brown, Shirley Road Maintenance unknown Mt. Leopard Rd	Mt Leopard Rd District 3
30442	03/13/20 03/16/20 03/16/20	Request Schedule Closed	Durations 3.0 S-to-C 3.0 O-to-C	Pot Holes Medium Priority Need road repaired near mailbox. Mail carrier will not place mail in mailbox	Brown, Shirley Road Maintenance Lee, Patrick 277 Harris Rd	Harris Rd District 4
30471	03/17/20 03/19/20 03/24/20	Request Schedule Closed	Durations 2.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Bad pot hole on Stribling Rd, behind this address 140 Sycamore Ridge Rd	Brown, Shirley Road Maintenance McNiel, Amanda Stribling Rd	Stribling Rd District 3
30477	03/17/20 03/19/20 03/23/20	Request Schedule Closed	Durations 2.0 S-to-C 6.0 O-to-C	Grading Medium Priority Called to request the road be graded	Brown, Shirley Road Maintenance Mosbey, Matthew Phillips Rd	Phillips Rd District 4

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30494	03/18/20	Request	Durations	Pot Holes	Brown, Shirley	Franklin, Paul	Old Rice Rd
	03/20/20	Schedule	2.0 S-to-C	Medium Priority	Road Maintenance	Old Rice Rd	District 1
	03/24/20	Closed	6.0 O-to-C	Road washing before turn into church			
30520	03/20/20	Request	Durations	Pot Holes	Brown, Shirley	Baker, Daphne	Kirkwood Dr
	03/26/20	Schedule	6.0 S-to-C	Medium Priority	Road Maintenance	Kirkwood Dr	District 3
	03/24/20	Closed	4.0 O-to-C	Bad pot holes			
30537	03/23/20	Request	Durations	Pot Holes	Brown, Shirley	Unknown	Hoy Rd
	03/24/20	Schedule	1.0 S-to-C	Medium Priority	Road Maintenance	Hoy Rd	District 2
	03/25/20	Closed	2.0 O-to-C	Bad pot holes			

Closed Requests: 52
31.7 S-to-C Average Duration
39.4 O-to-C Average Duration

Total Requests: 52
31.7 S-to-C Average Duration
39.4 O-to-C Average Duration

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28457	05/15/19 03/11/20 03/24/20	Request Schedule Closed	Durations 301.0 S-to-C 314.0 O-to-C	Road Condition Medium Priority Road needs repair.	Brown, Shirley Road Maintenance	Green, Sara Ashbrooke Blvd Ashbrooke Blvd District 3
29253	09/04/19 03/12/20 03/24/20	Request Schedule Closed	Durations 190.0 S-to-C 202.0 O-to-C	Road Condition Medium Priority Road washing away	Brown, Shirley Road Maintenance	Burchfield, Michael Old Natchez Trace Old Natchez Trace District 5
29333	09/18/19 03/18/20 03/24/20	Request Schedule Closed	Durations 182.0 S-to-C 188.0 O-to-C	Road Condition Medium Priority Road and driveway uneven when pavement was done	Brown, Shirley Road Maintenance	Gates, Jimmy Fox Run Rd Fox Run Rd District 5
29500	10/14/19 03/13/20 03/24/20	Request Schedule Closed	Durations 151.0 S-to-C 162.0 O-to-C	Road Condition Medium Priority Bad road condition, where the bus turns around	Brown, Shirley Road Maintenance	Robinson, Jennifer Middlefield Dr Middlefield Dr District 1
29793	12/09/19 03/13/20 03/23/20	Request Schedule Closed	Durations 95.0 S-to-C 105.0 O-to-C	Grading Medium Priority Road needs grading, in very bad condition with holes	Brown, Shirley Road Maintenance	Price, Troy Simpson Rd Simpson Rd District 5
29874	01/03/20 03/13/20 03/23/20	Request Schedule Closed	Durations 70.0 S-to-C 80.0 O-to-C	Drainage Medium Priority Need flooding issue looked at in the backyard	Brown, Shirley Road Maintenance	Washington, Shirley 107 Magnolia St 107 Magnolia St District 3
29884	01/03/20 03/20/20 03/23/20	Request Schedule Closed	Durations 77.0 S-to-C 80.0 O-to-C	Drainage Medium Priority High point in road is causing cars to drag, need potholes patched also.	Brown, Shirley Road Maintenance	Griffin, Paul Eastside Dr Eastside Dr District 5

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30030	01/23/20 03/18/20 03/23/20	Request Schedule Closed	Durations 55.0 S-to-C 60.0 O-to-C	Grading Medium Priority Needs grading	Brown, Shirley Road Maintenance	Parson, Ashley Ratliff Road Ratliff Rd District 4
30037	01/31/20 03/17/20 03/23/20	Request Schedule Closed	Durations 46.0 S-to-C 52.0 O-to-C	Pot Holes Medium Priority Log trucks has left big holes in the road	Brown, Shirley Road Maintenance	Webb, Dianna Russum Rd Russum Rd District 4
30076	02/07/20 03/06/20 03/23/20	Request Schedule Closed	Durations 28.0 S-to-C 45.0 O-to-C	Pot Holes Medium Priority John Day Rd and Pat Lockett Rd, need cross drain repair	Brown, Shirley Road Maintenance	Griffin, Paul Madison co John Day Rd District 5
30094	02/11/20 03/02/20 03/19/20	Request Schedule Closed	Durations 20.0 S-to-C 37.0 O-to-C	Trash Related Medium Priority Roads need detailing [Yandell Rd, Twin Harbor, Rice Rd, Dave Brown, North Old Cannon Rd, and Clarkdell Rd]	Brown, Shirley Road Maintenance	Bacon Yandell Rd Yandell Rd District 1
30117	02/14/20 03/16/20 03/23/20	Request Schedule Closed	Durations 31.0 S-to-C 38.0 O-to-C	Grading Medium Priority Needs grading	Brown, Shirley Road Maintenance	Unknown 352 Nichols Rd Nichols Rd District 4
30118	02/14/20 03/17/20 03/23/20	Request Schedule Closed	Durations 32.0 S-to-C 38.0 O-to-C	Grading Medium Priority Needs road grading	Brown, Shirley Road Maintenance	Mike Branscomb Rd Branscomb Rd District 5
30119	02/14/20 03/19/20 03/17/20	Request Schedule Closed	Durations 34.0 S-to-C 32.0 O-to-C	Pot Holes Medium Priority Pothole near sidewalk and mailbox	Brown, Shirley Road Maintenance	Goss, Kelvin 100 Dogwood Hollow Dogwood Hollow District 3

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30124	02/18/20 03/18/20 02/24/20	Request Schedule Closed	Durations 29.0 S-to-C 6.0 O-to-C	Culvert Clean Out Medium Priority Cilvert stopped up	Brown, Shirley Road Maintenance	Morrison, Nelson Yandell Rd Yandell Rd	Yandell Rd District 1
30132	02/18/20 03/04/20 03/23/20	Request Schedule Closed	Durations 15.0 S-to-C 34.0 O-to-C	Dig Out Medium Priority Pot hole	Brown, Shirley Road Maintenance	Unknown Gunter Rd	Gunter Rd District 5
30143	02/18/20 03/18/20 03/23/20	Request Schedule Closed	Durations 29.0 S-to-C 34.0 O-to-C	Pot Holes Medium Priority Needs potholes repaired on the south end of McMillon near Stribling Rd	Brown, Shirley Road Maintenance	Hendricks, Lamar McMillon Road	McMillon Rd District 3
30147	02/19/20 03/19/20 03/23/20	Request Schedule Closed	Durations 29.0 S-to-C 33.0 O-to-C	Pot Holes Medium Priority Pothole near Bear Creek and a near shopping center	Brown, Shirley Road Maintenance	Julie Distribution Dr	Distribution Dr District 3
30153	02/19/20 03/19/20 03/23/20	Request Schedule Closed	Durations 29.0 S-to-C 33.0 O-to-C	Gravel Medium Priority Needs gravel where garbage truck turns around. Said his ditch is eroding because of it. He wants to meet with someone to see what c.	Brown, Shirley Road Maintenance	Waters, Rob Grown Williams Rd	Grown Williams Rd District 5
30154	02/20/20 03/12/20 03/23/20	Request Schedule Closed	Durations 21.0 S-to-C 32.0 O-to-C	Pot Holes Medium Priority Bad pot holes on Gluckstadt Rd, and Calhoun Pkwy	Brown, Shirley Road Maintenance	Sheriff, Dept Gluckstadt Rd	Gluckstadt Rd District 3
30156	02/20/20 03/02/20 03/18/20	Request Schedule Closed	Durations 11.0 S-to-C 27.0 O-to-C	Pot Holes Medium Priority Bad pot holes on Yandell Rd, Harvey Crossing, and Hampton Hills	Brown, Shirley Road Maintenance	Unknown Yandell Rd	Yandell Rd District 1

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30163	02/21/20 03/05/20 03/23/20	Request Schedule Closed	13.0 S-to-C 31.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Butler, Bo Childress Ln	Childress Ln District 4
				Bad pot holes			
30170	02/24/20 03/13/20 03/23/20	Request Schedule Closed	18.0 S-to-C 28.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Brunt, Billy Rocky Hill Rd	Rocky Hill Rd District 5
				Needs gravel on driveway			
30177	02/25/20 03/13/20 03/24/20	Request Schedule Closed	17.0 S-to-C 28.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	McIntyre, John Heindl Road	Heindl Rd District 4
				Big hole in road on gravel end 3/4 of the way down.			
30184	02/26/20 03/02/20 03/19/20	Request Schedule Closed	5.0 S-to-C 22.0 O-to-C	Trash Related Medium Priority	Brown, Shirley Road Maintenance	Jones, Shelia District 1	Old Rice Rd District 1
				Roads need detailing on [Old Rice Rd, North Old Canton, Pearl River Church, Dave Brown, Clarkdell, and Yandell Rd]			
30188	02/27/20 03/11/20 03/23/20	Request Schedule Closed	13.0 S-to-C 25.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jobe, Lewis Riley Williams Rd	Riley Williams Rd District 5
				Bad pot holes			
30193	02/28/20 03/25/20 03/26/20	Request Schedule Closed	26.0 S-to-C 27.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Russ, Yvette and Roy 1006 Gluckstadt Rd	Gluckstadt Rd District 3
				Pot hole that needs attention in front of this address on the road			
30198	02/28/20 03/06/20 03/26/20	Request Schedule Closed	7.0 S-to-C 27.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown 304 Purvis Rd	Purvis Rd District 4
				Need road repaired			

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30204	02/28/20 03/04/20 03/17/20	Request Schedule Closed	Durations 5.0 S-to-C 18.0 O-to-C	Pot Holes Medium Priority Needs potholes filled on street.	Brown, Shirley Road Maintenance	Paul, David Hampton Hills Blvd Hampton Hills Blvd District 4
30208	02/28/20 03/02/20 03/02/20	Request Schedule Closed	Durations 3.0 S-to-C 3.0 O-to-C	Grading Medium Priority Road needs grading	Brown, Shirley Road Maintenance	Maye, Nikita Bracey Rd Bracey Rd District 4
30241	03/03/20 03/11/20 03/24/20	Request Schedule Closed	Durations 8.0 S-to-C 21.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Washington Joe Hall Rd Joe Hall Rd District 4
30245	03/03/20 03/05/20 03/23/20	Request Schedule Closed	Durations 2.0 S-to-C 20.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up on the entrance close to Bear Creek	Brown, Shirley Road Maintenance	Moak, Jeanne N Old Canton Rd N Old Canton Rd District 1
30266	03/05/20 03/06/20 03/23/20	Request Schedule Closed	Durations 1.0 S-to-C 18.0 O-to-C	Drainage Medium Priority The ditches recently cut on both sides of McMillion Rd is directing water into a drain behind my house.The pipe that connects to the s	Brown, Shirley Road Maintenance	Quinn, David 76 Brisco Dr 76 Brisco Dr District 3
30269	03/05/20 03/06/20 03/12/20	Request Schedule Closed	Durations 1.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Needs pothole repaired at the intersection of Kirkwood Dr and Powell Rd and concrete wearing away near stop sign	Brown, Shirley Road Maintenance	Baker, Daphne Kirkwood Dr Kirkwood Dr District 3
30271	03/05/20 03/06/20 03/10/20	Request Schedule Closed	Durations 1.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority Needs potholes repaired	Brown, Shirley Road Maintenance	Amanda West Side Ln West Side Ln District 1

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30276	03/06/20 03/09/20 03/12/20	Request Schedule Closed	Durations 3.0 S-to-C 6.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Jones Gus Green Rd Gus Green Rd District 3
30278	03/06/20 03/18/20 03/23/20	Request Schedule Closed	Durations 12.0 S-to-C 17.0 O-to-C	Gravel Medium Priority Gravel end needs gravel and log trucks are causing damage	Brown, Shirley Road Maintenance	Kelvin Mullinville Rd Rocky Hill Rd District 5
30332	03/09/20 03/12/20 03/18/20	Request Schedule Closed	Durations 3.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority Pot holes	Brown, Shirley Road Maintenance	Unknown Yandell Rd Yandell Rd District 1
30350	03/09/20 03/10/20 03/18/20	Request Schedule Closed	Durations 1.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority Request to have the pot holes filled on Potluck Rd	Brown, Shirley Road Maintenance	Johnson, Shiqwonda 811 Old Hwy 16 Potluck Rd District 5
30353	03/09/20 03/09/20 03/19/20	Request Schedule Closed	Durations S-to-C 10.0 O-to-C	Trash Related Medium Priority Need roads detailed [Old Rice Rd, Dave Brown Rd]	Brown, Shirley Road Maintenance	Jones Old Rice Rd Old Rice Rd District 1
30363	03/10/20 03/12/20 03/23/20	Request Schedule Closed	Durations 2.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Deer Creek and Deer Creek Cv in Delvin Springs Sub need potholes repairs.	Brown, Shirley Road Maintenance	Walker, Terry 100 Deer Creek Dr Devlin Dr District 3
30385	03/10/20 03/12/20 03/23/20	Request Schedule Closed	Durations 2.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Bad pot holes on Gus Green, and Lake Mannsdale Dr	Brown, Shirley Road Maintenance	Damon, John Gus Green Rd Gus Green Rd District 3

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
30391	03/10/20 03/12/20 03/18/20	Request Schedule Closed	Durations 2.0 S-to-C 8.0 O-to-C	Pot Holes Medium Priority Road Maintenance Pothole repair	Brown, Shirley Road Maintenance Griffin, Paul Brown Cir	Brown Cir District 5
30411	03/11/20 03/13/20 03/18/20	Request Schedule Closed	Durations 2.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Road Maintenance Pothole Repair	Brown, Shirley Road Maintenance Brown, Johnny 906 Rocky Hill Rd	Rocky Hill Rd District 5
30435	03/13/20 03/20/20 03/26/20	Request Schedule Closed	Durations 7.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Road Maintenance Needs asphalt repair at the intersection of Allard Rd and Woodlea Rd	Brown, Shirley Road Maintenance Grogan, Fred Woodlea Rd	Allard Rd District 3
30440	03/13/20 03/16/20 03/18/20	Request Schedule Closed	Durations 3.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority Road Maintenance Big potholes in road just before Highlands gate	Brown, Shirley Road Maintenance unknown Mt. Leopard Rd	Mt Leopard Rd District 3
30442	03/13/20 03/16/20 03/16/20	Request Schedule Closed	Durations 3.0 S-to-C 3.0 O-to-C	Pot Holes Medium Priority Road Maintenance Need road repaired near mailbox. Mail carrier will not place mail in mailbox	Brown, Shirley Road Maintenance Lee, Patrick 277 Harris Rd	Harris Rd District 4
30471	03/17/20 03/19/20 03/24/20	Request Schedule Closed	Durations 2.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Road Maintenance Bad pot hole on Stribling Rd, behind this address 140 Sycamore Ridge Rd	Brown, Shirley Road Maintenance McNiel, Amanda Stribling Rd	Stribling Rd District 3
30477	03/17/20 03/19/20 03/23/20	Request Schedule Closed	Durations 2.0 S-to-C 6.0 O-to-C	Grading Medium Priority Road Maintenance Called to request the road be graded	Brown, Shirley Road Maintenance Mosbey, Matthew Phillips Rd	Phillips Rd District 4

Madison County Road Department

Reporting Dates 03/02/20 through 03/28/20

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
30494	03/18/20	Request	Durations	Pot Holes	Brown, Shirley	Franklin, Paul	Old Rice Rd
	03/20/20	Schedule	2.0 S-to-C	Medium Priority	Road Maintenance	Old Rice Rd	District 1
	03/24/20	Closed	6.0 O-to-C	Road washing before turn into church			
30520	03/20/20	Request	Durations	Pot Holes	Brown, Shirley	Baker, Daphne	Kirkwood Dr
	03/26/20	Schedule	6.0 S-to-C	Medium Priority	Road Maintenance	Kirkwood Dr	District 3
	03/24/20	Closed	4.0 O-to-C	Bad pot holes			
30537	03/23/20	Request	Durations	Pot Holes	Brown, Shirley	Unknown	Hoy Rd
	03/24/20	Schedule	1.0 S-to-C	Medium Priority	Road Maintenance	Hoy Rd	District 2
	03/25/20	Closed	2.0 O-to-C	Bad pot holes			

Closed Requests: 52 **31.7 S-to-C Average Duration**
39.4 O-to-C Average Duration

Total Requests: 52 **31.7 S-to-C Average Duration**
39.4 O-to-C Average Duration